

Ainomo Privacy Policy

Effective Date: January 31, 2024

Welcome to Ainomo. At Ainomo DATALAB LTD, with our registered office at 21 Meard St, London, United Kingdom, W1F 0EY (hereafter referred to as "Ainomo," "we," "us," or "our"), we prioritize the privacy and security of our users ("you" or "your"). This Privacy Policy details our commitments and your rights concerning your personal information under our stewardship. It applies to all personal information collected during your interactions with our website www.ainomo.com, services, and applications (collectively, the "Services").

1. Collection of Personal Information

1.1 Information You Provide Directly:

- **Account Registration:** Name, email address, password, and payment information for service provisioning and billing.
- **User-Generated Content:** Information within any files you upload, feedback, and communications with us.
- **Communications:** When you contact our support team, we collect the communication content and any information you choose to provide.

1.2 Information Collected Automatically:

- **Technical Data:** IP address, browser types, and settings; visit time and date; and your interaction with our Services.
- **Usage Data:** Pages visited, content viewed, clicks, and other actions taken within our Services.
- **Device Information:** Device type, operating system, unique device identifiers, and mobile network information.

1.3 Information from Third Parties:

- Social media information when you interact with our pages or use your social media credentials to log in to our Services.
- Information from our partners and service providers that helps us enhance our Services.

2. Use of Personal Information

We use your personal information for the following purposes:

- **Service Provisioning:** To create and manage your account, provide customer support, and process transactions.
- **Improvement and Development:** To analyze how you use our Services to improve and develop new products, features, and services.
- **Communication:** To send you important updates, security alerts, and marketing communications.
- **Legal and Security:** To detect, prevent, and address technical issues, fraud, or other harmful activity; to comply with legal obligations.

3. Sharing and Disclosure of Personal Information

3.1 With Service Providers: We share information with third-party service providers who perform services on our behalf, under strict confidentiality agreements.

3.2 Legal and Regulatory Requirements: We may disclose your information if required by law, or to protect our rights and the safety of our users.

3.3 Business Transfers: In the event of a merger, acquisition, or asset sale, your personal information may be transferred.

4. Your Data Protection Rights

Under data protection laws, you possess comprehensive rights regarding your personal information:

- **Access:** You can request an overview of your personal data we process.
- **Correction:** You have the right to correct inaccurate or incomplete information about you.
- **Deletion:** You may request the deletion of your personal data, subject to certain exceptions prescribed by law.
- **Objection:** You may object to the processing of your personal data on grounds relating to your particular situation.
- **Restriction:** You can request a restriction on the processing of your personal data.
- **Portability:** You have the right to receive the personal data that you have provided to us in a structured, commonly used, and machine-readable format.
- **Withdrawal of Consent:** Where the processing is based on your consent, you have the right to withdraw consent at any time.

To exercise these rights, please contact us at support@ainomo.com with a detailed request. We may need to verify your identity for security purposes.

5. Data Security and Retention

At Ainomo, we prioritize the security of your personal information and financial assets. Our commitment to safeguarding your data is reflected through the adoption of cutting-edge security measures and technologies, ensuring a secure and reliable environment for our users. Below, we detail the innovative approaches and technologies we employ:

Advanced Encryption Standards (AES): All data, including personal and transactional information, is encrypted using AES-256, the gold standard for data encryption. This ensures that your information remains secure and unreadable to unauthorized parties during transmission and storage.

Two-Factor Authentication (2FA): To fortify user accounts against unauthorized access, Ainomo has implemented a comprehensive Two-Factor Authentication (2FA) system. This system adds an essential layer of security beyond just the username and password. A significant feature of our 2FA system is the use of an IP connector that recognizes login attempts to your personal account. Here's how it enhances security:

- **IP Connector Recognition:** Each time an attempt is made to access an account, our system analyzes the IP address from which the request originates. The IP connector compares this against known, trusted IPs

associated with the user's account. If the login attempt originates from an unrecognized IP address, the system treats it as potentially unauthorized.

- **Dynamic Access Control:** Upon detecting an attempt from an unfamiliar IP address, the system can automatically initiate additional security measures. This may include temporarily blocking access, requiring additional verification steps, or alerting the user to the attempted access. Users may be prompted to confirm the login through a secondary device or answer security questions.
- **User Notifications:** In the event of a login attempt from an unrecognized IP address, Ainomo promptly notifies the account holder. This notification includes details of the attempt, such as the time, geographical location, and the IP address. Users are advised to review these attempts and take action if they do not recognize them, further securing their account against potential breaches.
- **Customizable Security Settings:** Users have the option to customize their security settings, allowing for the whitelisting of frequently used IP addresses or setting up geographical boundaries for account access. This customization offers a balance between stringent security measures and user convenience.
- **Continuous Monitoring:** Our security system continuously monitors account activity for signs of unauthorized access attempts. Through the use of advanced algorithms, it can detect and react to unusual patterns or behaviors indicative of potential security threats.

By integrating the IP connector within our 2FA system, Ainomo significantly enhances the security of user accounts. This innovative approach to authentication not only adds an additional layer of security but also provides users with greater control and awareness over their account access. Our commitment to employing the latest in security technology, like the IP connector, underscores Ainomo's dedication to protecting our users' privacy and assets.

Blockchain Technology: For cryptocurrency transactions, Ainomo leverages blockchain's inherent security features, including decentralization and cryptographic hashing, making transactions virtually tamper-proof.

Regular Security Audits: Ainomo conducts regular security audits in collaboration with leading cybersecurity firms to identify and rectify any potential vulnerabilities. These comprehensive audits ensure continuous strengthening of our security posture.

AI and Machine Learning for Fraud Detection: We utilize artificial intelligence (AI) and machine learning algorithms to monitor transactions in real-time, enabling us to detect and prevent fraudulent activity swiftly. This proactive approach ensures the integrity of user transactions and accounts.

Secure Socket Layer (SSL) Technology: Our platform is protected with SSL technology, creating a secure channel between our servers and your devices. This protects sensitive information from interception and tampering.

Data Retention: Ainomo retains your personal information only for as long as necessary to provide you with our services and for legitimate business purposes. Our retention policies reflect Ainomo's commitment to meeting both our legal obligations and our users' expectations of privacy.

Continuous Innovation: The landscape of cybersecurity is ever-evolving, and so are we. Ainomo is committed to staying at the forefront of security innovation, continually integrating the latest technologies and best practices to protect our users' data and assets.

By implementing these state-of-the-art security measures, Ainomo ensures a robust defense against cyber threats, safeguarding user data and financial assets. Our approach not only reflects our dedication to security but also our commitment to maintaining the trust and confidence of our users.

6. International Data Transfers

Ainomo recognizes the global nature of our business and the necessity for our users to access our services seamlessly, regardless of their geographic location. To facilitate this, Ainomo engages in international data transfers, ensuring that your personal information is processed with the utmost care and security.

Global Server Network: Ainomo's infrastructure leverages a multi-server setup strategically located across various countries. This distributed approach allows us to deliver stable and efficient service worldwide, minimizing latency and enhancing user experience. Our primary servers are stationed in strategic global hubs to ensure compliance with local regulations and optimal performance.

Safeguarding Your Information: When transferring your personal information internationally, Ainomo adheres to stringent data protection standards. We implement robust security measures, including encryption and secure data transfer protocols, to protect your data during transit and at rest.

Compliance with International Standards: Ainomo complies with applicable data protection laws, including GDPR for European users. Our data transfer practices are designed to ensure that your personal information receives an equivalent level of protection regardless of the country to which it is transferred.

Use of Multiserver Programs: To maintain a stable service globally, Ainomo utilizes advanced multiserver programs. These programs dynamically allocate resources across our global server network, ensuring users receive uninterrupted access to our services, even during high demand or potential local disruptions.

Partnerships with Trusted Providers: Ainomo partners with reputable third-party service providers and partners who operate under strict data protection agreements. These

partners are selected based on their commitment to maintaining the highest data security standards and their ability to adhere to our privacy policy.

User Consent and Control: Before any international transfer of your personal information, Ainomo ensures that you are fully informed and, where required by law, obtains your consent. You have the option to manage your data preferences, including how and where your data is processed.

Ongoing Monitoring and Compliance: Ainomo continuously monitors global data protection trends and legal requirements, adjusting our practices as necessary to remain compliant and protect our users' privacy.

By employing a multiserver approach and adhering to international data protection standards, Ainomo is dedicated to providing a secure, stable, and compliant service to our users worldwide. Our commitment to safeguarding your personal information transcends borders, ensuring that your data is protected no matter where you access our services.

7. Updates to This Privacy Policy

We may update this policy periodically to reflect changes to our information practices. If we make any material changes, we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on our Services prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

8. Contact Information

For questions or concerns about our privacy practices, please contact us at:

- **Support Email:** support@ainomo.com
finance@ainomo.com
security@ainomo.com
- **Address:** Ainomo DATALAB LTD, 21 Meard St, London, United Kingdom, W1F 0EY

Additional Provisions

Cryptocurrency Transactions and Insurance:

Ainomo engages in various cryptocurrency transactions. To ensure the safety of our users' assets, Ainomo has partnered with Zurich Insurance Group to provide mandatory insurance on deposits. This partnership aims to protect against unforeseen losses and enhance the security of our users' investments.

Insurance Coverage:

- **Scope:** The insurance coverage extends to losses resulting from cybersecurity breaches, including but not limited to hacking incidents and theft.
- **Claim Process:** In the event of a loss, users should promptly notify Ainomo's support team to initiate the claim process.
- **Limitations:** The coverage limit and specific terms are detailed in the insurance policy documentation available upon request.

This comprehensive approach to security and insurance underlines Ainomo's commitment to safeguarding user assets and ensuring a secure environment for cryptocurrency transactions.